Please see the answers below in response to your Information request:

**ER66257**

1. How many streetlights is your council responsible for?
   **Response:** 17757 – this includes all street lighting and illuminated street furniture.

2. How many faults with streetlights were reported to your council in 2013?
   **Response:** 2071 – again this was for all illuminated street furniture.

3. In 2013, how much time on average elapsed between the reporting of a fault with a streetlight and its resolution?
   **Response:**
   - 4.02 day for reactive fault repairs for all illuminated street furniture.
   - 15 days for lantern replacements for all illuminated street furniture.
   - 21 days for columns replacements for all illuminated street furniture.

4. What was the longest delay between the reporting of a streetlight problem and its resolution?
   **Response:** 18 days for reactive repairs

5. How many streetlights were currently not functioning, or partly functioning, on 26 March in your area?
   **Response:** We don’t hold data for that particular day. In March 2014 we logged a total of 217 reactive faults.

6. Does your council turn off streetlights during certain hours of the night? If yes, please provide specific times of when this occurs. If no, does the council intend to?
   **Response:** No the borough does not use part night lighting, and there has been no indication from members that it will be introduced.

7. If yes, how many complaints has the council received about streetlights being off during night-time hours?
   **Response:** N/A

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead
or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF