I am writing in response to your Information request:

**ER66213**

1. How many households had to evacuate their homes due to the flooding due to (a) problems of access due to floodwater outside the house and (b) because floodwater had come into the house?

**Response:** Please refer these questions to the Environment Agency as they can advise on those who they assisted. However a large proportion of affected residents evacuated themselves and made their own arrangements. The contact in the Environment Agency is Julia Simpson, Area Manager.

2. How many households where floodwater came into the house are still empty?

**Response:** To obtain a response to this question please contact the Environment Agency as stated above.

3. Have you taken action under Section 13A of the Local Government Finance Act 1992 to exempt households that are empty due to flooding and requiring repairs from paying council tax? If so:

   o (a) What percentage discount are you giving on council tax?

   **Response:** This is a section 17 refusal notice. S21 (information is available by other means) exemption applies. Please follow the link below for the latest updates on help after flooding for residents including details of the RBWM council tax exemption.

   o (b) How many households are receiving this discount?

   **Response:** We do not hold this information to date.

   o (c) Have you applied to the Department for Communities and Local Government for funding to meet the cost of such discounts?

   **Response:** No

4. What is your estimate of the total cost to the council of dealing with the flooding, i.e. emergency response, repairs, council tax discounts, etc.?

**Response:** We do not hold this information.

5. With regard to Bellwin funding:
   o (a) How much have you already applied for?
   o (b) How much do you expect to apply for in total?
   o (c) Did you receive the payment within 15 working days of your application to the fund?
   o (d) How much have you received in total from the fund?
Response: We do not hold this information.

6. What is your normal council tax discount for “Class A” dwellings under the Council Tax (Exempt Dwellings) Order 1992, i.e. where a property is vacant and “requires or is undergoing major repair work to make it habitable”?

Response: This is a section 17 refusal notice. S21 (information is available by other means) exemption applies. Please see the attached Council Tax Guide published for 2014 – 2015 which provides information on council tax discounts for Class A dwellings.

7. What is your normal council tax discount for “Class C” dwellings under the Council Tax (Exempt Dwellings) Order 1992, i.e. where a property is “unoccupied and substantially unfurnished”?

Response: This is a section 17 refusal notice. S21 (information is available by other means) exemption applies. Please see the attached Council Tax Guide published for 2014 – 2015 which provides information on council tax discounts for Class C dwellings.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely
Ben Savage
Information Management Officer
Legal Department
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