I am writing in response to your Environmental Information request:

**ER66024**

**Question:**

The annual cost per household for your waste & recycling collections reference BVPI 86

**Response:**

The cost per household for 2012/13 is £82.13. (complete year)

This figure is based on 62,000 households and covers the cost of the council’s weekly refuse, recycling and food waste kerbside collection service costs including any variant costs incurred over the period. This figure also incorporates the cost of operating our waste transfer station, civic amenity site, public bring sites and Household Waste and Recycling Centre as these are included within the same contract. This figure does not include waste disposal costs.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely
Ben Savage
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF