I am writing in response to your Environmental Information request:

**ER66019**

1) How are residents required to split their recycling waste?

   **Response:** Co-mingled recycling collections are undertaken in the Royal Borough (all dry mixed recyclable material into one wheelie bin)

2) How many separate containers do households have? And when are they collected and how often?

   **Response:** Weekly collections across all streams. The majority of households have as standard one 180 litre container for general refuse, one 240 litre container for recycling and one 23l caddy for food waste.

3) What disposal system do you use? ie where does the waste go to, landfill?

   **Response:** Residual waste currently goes to landfill.

4) What fines do you levy on households which do not comply which your recycling policy?

   **Response:** None

5) How many people have been fined in 2013, 2012, 2011, 2010, 2009?

   **Response:** None


   **Response:** None

7) Please state the number of claims you have received for damage or injury caused or relating to recycling bins in 2013, 2012, 2011, 2010, 2009?

   **Response:** None – RBWMs contractor deals directly with public liability claims.

8) Please state the amount of money you have paid out in claims you have received for damage or injury caused or relating to recycling bins in 2013, 2012, 2011, 2010, 2009?

   **Response:** None
9) Please state the cost of legal fees in claims you have received for damage or injury caused or relating to recycling bins in 2013, 2012, 2011, 2010, 2009?

Response: None

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
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