I am writing on behalf of Chris Daniels to respond to your information request:

1. The date Broadway Car Park was opened - Although not 100% certain I believe it opened in 1968 or 1969
2. When were half hour parking bays introduced in Nicholson’s car park? May 2010
3. How many PCN notices have been issued in the half hour parking bays? 969
4. Have any PCN notices been cancelled especially during the first few weeks following the installation of half hour bays on the grounds that drivers were unaware of the half hour bays? No PCN’s have been cancelled on the mentioned grounds, however during the first two weeks after implementation warning notices were given out advising users of the 30 minute restriction

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, Stives Road  
Maidenhead SL6 1RF
Information Management Feedback Form
ER65680

1) How would you rate our performance in relation to processing your request:
   Excellent  Good  Fair  Poor

If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale? Yes/No
   3) Did the response meet your needs? Yes/No
      If No, why was that?

4) Prior to submitting your request did you search RBWM’s website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:

   If No, why was that?
5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.