Further to your Information request ER65647 please find your questions and our responses below

6. Costs associated with administering on-street parking (including the costs associated with administering PCNs on these streets).
7. Gross income from Penalty Charge Notices issued for on-street parking.

OFF-STREET PARKING – INCOME & EXPENDITURE for each of the past five years (2008/09 – 2012/13)
8. Gross income from off-street parking, including a breakdown of income received from permits and Penalty Charge Contravention Notices (or equivalent).
9. Costs associated with administering off-street parking.

OFF-STREET PARKING – SPACES & LOCATIONS
10. Total number of off-street public car parking spaces owned / managed by the local authority.
    a) Names and addresses (with postcode) of these car parks and number of spaces provided in each. Please provide a web link (if available) that provides details of this information and relevant map links.
    b) Designation of each car park: e.g. residential, business or commuter use; short, medium, long stay – with qualifying characteristics (i.e. what does each designation allow for).
11. Which of your car parks (if any) have received Park Mark status or any other such quality recognitions?

OFF-STREET PARKING – TARIFFS
12. What is the tariffs structure for each of your car parks?
13. Do you operate a loyalty or season ticket system? If so, please provide details.
14. What is the cost (both full and early payment) of a Penalty Charge Contravention Notice (or equivalent) for breaching parking stipulations in off-street car parks?

OFF-STREET PARKING – PAYMENT, STAFFING & COMPLIANCE
15. What payment methods are available in your off-street car parks – through pay-and-display on arrival or pay-on-departure?
16. Can customers pay-by-phone, SMS and / or on the internet, and who is the provider of this facility (if not the local authority directly)?
17. Are your car parks administered by local authority staff or by a private contractor? Do the same staff administer parking both on and off-street, or are they separate groups of staff?
18. Do the staff who administer your car parks receive any targets and / or incentive for income levels received and / or the number of PCNs (or equivalent) awarded? If so, on what basis?
19. Is compliance secured through other means, such as through use of an exit barrier and / or fixed cameras? If so, in which car parks are such compliance methods used?
OFF-STREET PARKING – MAINTENANCE & CAPITAL

20. How much has your local authority spent on maintenance and capital investment on your car park estate during each of the past five years (2008/09 through to 2012/13)? Did this broadly match the allocated budgets?

21. What is the current projected capital shortfall for car park maintenance and/or refurbishment?

Response: Please see attached file

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http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

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