Further to your Information request ER65631 please find your questions and our responses below:

Responses in red

1. Grounds Maintenance
2. Street Cleansing – by external Contractor. Veolia, April 2012, Five years +1+1
3. Roads Term Maintenance

These will be provided by either your own in-house teams or contracted out to a third-party.

If contracted out can you please tell me the name of the contractor, the date the contract started, the expiry date and any extension periods that could be applied to the contract. A description of the services included under each contract would be appreciated.

For street cleansing can you state if public toilets and council offices are included in the contract. Public toilets – Yes, Town Hall - No

Roads term maintenance includes such works as planned road maintenance, unplanned and emergency maintenance, winter maintenance and gritting, surface dressing and possibly other areas such as street lighting and bridge maintenance.

- Highways and Bridge Works (including gritting) – Amey LG Ltd – 21st May 2012 – 2+1 (third year (1st extension) under review)
- Road Markings – Bellstan Ltd – 1st February 2012 – 1+1+1 (second year (1st extension) approved – third year (2nd extension) under review)
- Road Signs – Kier MG (formerly May Gurney Ltd) – 28th May 2012 – 1+1+1 (second year (1st extension) approved – third year (2nd extension) under review)
- High-friction & colour surfacing – HMS Decorative Surfacing Ltd – 28th March 2012 – 1+1+1 (second year (1st extension) approved – third year (2nd extension) under review)
- Street Lighting – SSE Contracting – 1st April 2008 – 4+4 (years 5-8 (whole extension) approved)
- Unplanned and emergency maintenance – In-house Streetcare Operations
This concludes your request ER65631

If you require translation of the information you have been sent please do not hesitate to contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead SL6 1RF