I am writing on behalf of Chris Daniels to respond to your information request.

1. Can the Council please confirm the current provider for the Kerbside Recycling Collection Service
Veolia Environmental Services Limited
2. Can the Council confirm the delivery address for the material processing facility in the event that dry recyclable material is being collected as a mixed commodity.
Pure Recycling Warwick Road, Ettington, Stratford-upon-Avon, Warwickshire CV37 7PN
3. Can the Council please confirm the current annual contract value which is charged to the Council for the Kerbside Recycling Collection Service.
The cost of kerbside recycling is currently incorporated into a fixed sum integrated contract (including residual, green and food waste collections and the cost of operating our waste transfer station and civic recycling centres and public bring sites. This contract value was £5million per annum when let subject to annual indexation.
4. Can the Council please confirm the current contract period for the Kerbside Recycling Collection service.
25 April 2012 – 24 April 2019
5. Can the Council please confirm the current end destinations for all dry recyclable commodities collected as part of the kerbside dry recycling service.
This information is currently available on our website via the following link

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, Strives Road
Maidenhead SL6 1RF

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Information Management Feedback Form
ER65615

1) How would you rate our performance in relation to processing your request:
   Excellent      Good         Fair         Poor

   If you have answered Fair or Poor please suggest how we can improve:


2) Did you receive the response to your request within the advised timescale? Yes/No
3) Did the response meet your needs? Yes/No
   If No, why was that?


4) Prior to submitting your request did you search RBWM’s website?
Yes/No
If Yes, why did you then need to submit a request (Highlight all that apply)?

- Information required not found
- Information found out of date
- Information not in required format
- Information insufficient to meet need
- Other please specify:

If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.