29th October 2012

Further to your Information request FOI64427 please find your questions and our responses below:

**Request:** 1) How many Green Waste Bulk Collections is a Borough resident entitled to each year?

2) Are these collections recorded?

3) Has any Resident of Lock Avenue, Maidenhead exceeded the permitted number?

**Response:**

1) **How many Green Waste Bulk Collections is a Borough resident entitled to each year?**

The council’s bulk green waste collection service is designed for occasional use to assist residents to dispose of larger amounts of green waste e.g. autumn leaf fall and spring clearance. The council does not specify a number of collections that a resident is entitled to within a year; however, only one collection can be booked per household at any one time.

2) **Are these collections recorded?**

Appointments are booked into a scheduling system for collections. This system assists in determining whether a household already has a collection booked.

3) **Has any Resident of Lock Avenue, Maidenhead exceeded the permitted number?**

There is currently no permitted number of collections specified by the council for this service.

This concludes your request FOI64427.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to foi@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team – please take a few moments to complete & return the feedback form below either by e-mail to foi@rbwm.gov.uk or in writing to the address below.
Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Operations Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF