

Comprehensive service & support

Find out how we can help your business, and deliver your next project:

- **Partner with Us** - our Partnership Scheme means builders and trades people can always work with a particular member of a local authority team – even across council boundaries.
- **Comprehensive Local knowledge** - we provide regular updates on the Building Regulations - keeping you up to date with all the latest technical changes.
- **Early support** – we are keen to provide pre-application involvement and advice. Provided at no charge.
- **Specialist Advice** – we can offer Fire Engineering, Disability, Energy Conservation and Sustainability expertise.
- **Easy Application Process** - we make it easy for you to make an application by using our on-line application service, or using Submit-a-Plan, email, mail or even by telephone.



Contact your Building Control Consultant today:

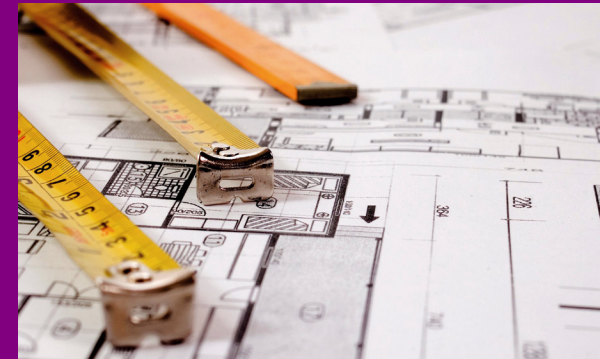
tel: 01628 796870

email: building.control@rbwm.gov.uk

web: www.rbwm.gov.uk
(just click our building control logo)

Or visit us in person:

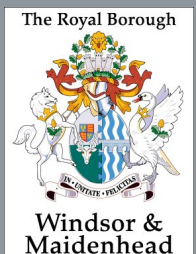
RBWM, Building Control Consultancy
Town Hall, St Ives Road,
Maidenhead
SL6 1RF



Building Control Making the process easier with RBWM

Friendly and helpful
support from your
local authority
building control team

Customer Guide 20



Seven good reasons to use your local authority building control team

1. **Competitive fees** – because local authorities are not allowed to make a profit.
2. **Dedicated Building Control Consultants** who will deal with all applications wherever they are. Our surveyors can be available 24/7 and inspections are usually available on the same day.
3. **Fast turnaround** of plans and site visits. Time is money!
4. **We provide fast access** to other organisations, such as the fire service and Thames Water. We also have access to previous plans, historic documents, maps, energy conservation and sustainability advice.

5. **We work with you to achieve compliance** – not to find fault – finding solutions that work at least cost and with the least complexity. We will pull out all the stops if a job hits a snag and point out over-engineering or more expensive solutions than necessary.
6. **Protection from unfair claims** and accusations. Our service is independent, and operates a Quality Management System in accordance with ISO 9001:2008, keeping proper records and responsible for issuing the completion certificate. RBWM Building Control Consultancy provides applicants with all the reassurance they need of a job well done.

7. **Help you win and retain customers.** The LABC regional and national awards help small firms win recognition for quality and professionalism. LABC leaflets and information help customers understand the building control regulations, and our logo sharing scheme is a further guarantee of quality. LABC helps the trade win customer satisfaction and the word-of-mouth that leads to new work.

